सी0एस0आइ0आर0- भारतीय पैट्रोलियम संस्थान
(वैज्ञानिक एवं औद्योगिक अनुसंधान परिशद)
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Creating Future Fuels

ISO-9001-2015 Regd. Institute

निविदा आमंत्रित सूचना/NOTICE INVITING TENDER Through e-Procurement

निरीक्षण सं0 / Enquiry No: PUR/5/IIP/20-21/2278/AMC-PC-Printer-Server/IT/SK/PO Dt. 02.06.2020

सेवा में/ To,

M/s _____

_____

प्रिय महोदय/Dear Sirs,

विषय/Sub: Annual Maintenance Contract of IT Infrastructure

Director, CSIR-IIP, Dehradun is interested to award the Comprehensive Annual Maintenance Contract of Information Technology based activities from well reputed and experienced firms for a period of one year from the date of issue of award letter. Please send your Online bid/quotation through Central Public Procurement (CPP) Portal (https://www.etenders.gov.in) with complete terms and conditions within the stipulated time period as has been mentioned in the e-tender notice. Only online quotations will be entertained from the registered bidders of CPP Portal. While submitting quotation, please note the terms & conditions mentioned below:

Sl No	Description	
1	**Comprehensive Annual Maintenance Contract (AMC) of IT Infrastructure As per the tender document**	
	Bid Security(in Indian Rupees) **EMD: 50000.00**	
	Successful Bidder to furnish 10% Performance Security of the total order value within 21 days from the date of issue of Purchase Order	
	Bids: Two bid system (Separate Technical and Commercial bid)	

Tender Document

INTRODUCTION

About IIP:

Indian Institute of Petroleum isone of the premier institutes of Council of Scientific and Industrial Research, (CSIR) and is accredited with ISO: 9001-2008 certification. IIP provides Research and Development as well as technical support to the downstream sector of the hydrocarbon industry. It develops and transfers technologies to industry in the area of petroleum refining, natural gas, petrochemicals, chemicals and utilization of petroleum products. It provides technical services to the industry, impartstraining to the personnel of the related industry, assists BIS in formulation of standards for petroleum products and conducts techno-economic feasibility studies & market demand surveys of petroleum products. It plays an important role in assisting refineries in absorption, adaptation and selection of technologies and in optimization of unit operations.

Institute IT infrastructure is spread over an area of Two km by 1 km (approx). Ithas a secured LAN of about 350+ nodes with the internet connectivity of 100mbps. Institute has its website **www.iip.res.in**hosted on its own server which attracts significant traffic. The internet is extensively used by S&T staff for literature survey, downloading the scientific papers from the subscribed e-journals, email and other related activities. Video-conferencing facilities are available for linking it with CSIR laboratories all over India and CSIR Headquarter New Delhi.Also Video-conferencing service is available for all over the world.

TERMS AND CONDITIONS FOR THE BID :-

1. Qualification & Eligibility Criteria :-

Tenders for AMC invited from firms having:

- Experience of maintaining more than 300+ networked computers in a campus in the last 5 (five) years continuously, with experience of having worked in CSIR/PSU/Government/Corporate. A certificate from the client and a copy of SLA (Service Level Agreement) signed with the client must be enclosed with the Technical Bid.
- Company must have experience of maintaining CISCO core switches and edge switches for at least two years in the last five year.
- The bidder should be either OEM or authorized service provider (ASP) of reputed OEM brand such as Dell/HP/IBM/SUN/Acer/Lenovo/Sophos/Brocade etc. In case of ASP, bidder must enclose the copy of relevant document/authorization.
- All engineers having minimum 2 years experience of working. At least engineer should have valid Microsoft/Cisco/Redhat certification. Educational qualification of the personnel should be as per tender document.
- Well-equipped test and repair capability with advanced tools and facilities.
- No record of having been black listed by any Govt./Public sector organization.
- Vendor desirous of visiting lab to inspect IT infrastructure may do so is feasible. Clarifications in the regard can also be obtained from the institute website/e-mail query.
- Experience Certificate for executing the similar contract for more than 10 lakhs per year for 3 years attached

3. Purpose of Tender:

The Indian Institute of Petroleum wishes to outsource the AMC of its Information Technology infrastructure and services at its establishment at Dehradun. IIP has a fibre optic, wireless& UTP based local area network. A brief count of hardware and services in the scope of the tender is given in Annexure I, II and III of this document.

4. Scope of Work:

- Maintenance of existing IT infrastructure and services. This would also entail interaction with all vendors who have supplied IT equipment or have an AMC with IIP for equipment.
- Maintenance of all servers with operating system Windows withand without Active Domain Server, Red Hat Linux, etc
- Maintenance of the IIP LAN.
- Installing commonly used software on server and client systems
- Submit regular reports of the status of the IT infrastructure. Institute Website www.iip.res.in updating and maintenance and ensuring 24*7 accessibility of website inside and outside Institute.

Details of services to be provided under AMC are specified in Sections A to M.

SECTION A: HELP DESK SERVICE:

A1: List of Deliverables:

- Logging user calls and issuing a trouble ticket.
- Tracking each call to resolution.
- Escalating calls, if necessary.
- Generating call reports.
- Analyzing the call statistics.

A2: Service level Objectives:

The problems will be classified into 3 Severity Levels:

- **Severity Level – 1:** Calls that can have severe impact on business affecting large number of users i.e. any network server (e.g. DNS server, web serveretc) or LAN equipment (e.g. Routers, switches etc).
    - Calls to be attended immediately and resolved within the day either through: repair; bringing up a back up server; replacement; reconfiguration of faulty LAN equipment/ interacting with vendor for the same in case equipment under warranty.

- **Severity Level – 2:** The end user system is unusable affecting individual users. e.g. – printing problems, problems using Office Automation tools, virus problems, client network connectivity problems, etc.
    - Calls to be attended within one day and resolved within 2 days if software / configuration problem or depending on AMC vendor if hardware problems.

- **Severity Level – 3:** New Software/ Hardware installations &upgrades change in configuration of the desktop etc.
    - Calls may be attended/ resolved within a week.

A3: Down time: will be calculated as below:

- For Severity Level-1 problem, each extra day taken to resolve the problem beyond the stipulated one day resolution time will be considered as one week down time.
- For Severity level-2 & Severity Level–3 problems: downtime will be considered normal number of days taken to resolve the problem beyond stipulated resolution time as stated above.

A 4: MIS Reports:

- Weekly - Pending calls report
- Monthly - Call type report, Downtime report, call trend report

SECTION B: TECHNICAL SUPPORT SERVICE

Scope: It will cover the desktops, printers, notebooks, scanners, individually purchased CD and DVD writers.

B1: List of deliverables:

- First level hardware support for the above equipment - Diagnosing the problem and getting the same resolved.
- First level application support at client end.
- Supporting the desktop OS and OA (Office Automation) software (Win 98/ Win XP / Win NT/ Win 2000 and above/Win Vista/Windows 7/ Linux (Red Hat) / MS Office/ Leap Office/ Star Office etc) - for authorized software only.
- Resolving network connectivity problems at the client end.
- Installing standard OS & OA software on the clients
- Performing any Install, Move, Add or Change at the client level.

B2:Service level objectives / MIS Reports:

As under Help Desk service.

SECTION C: VENDOR MANAGEMENT SERVICE

Scope: It will cover the IT Vendors of IIP.

C1: List of deliverables

- Maintaining database of the various vendors with details like contact person, tel. no., escalation matrix, response time and resolution time commitments etc.
- Logging calls with vendors. Coordinating with vendors to get problems resolved.
- Escalating problems, if required.
- Keeping track of the hardware and software maintenance contracts entered into by IIP with the various vendors.

C2: Service level objectives

- Required to add such equipment in AMC list whose AMC/warranty period will expire after next 3 months and before the next six months within the intervening 3 months period after the request by the user through Purchase section.
- Coordinating with vendors AMC keeping all the equipment under AMC, so that the calls logged on them are resolved within the time stipulated in their maintenance contract entered into with IIP - Measured on a weekly basis.

SECTION E: SERVER MANAGEMENT AND OS ADMINISTRATION SERVICE

Scope: It will cover the Windows 2000 and above, Linux (RedHat, Fedora, Cent OS), servers offering LDAP/DHCP/DNS service, web service, remote access service, antivirus gateway, any other network service etc.

E1: List of deliverables

- General system administration.
- Orderly system startup and shutdown.
- Monitoring CPU utilization, disk space usage etc.
- Resolving server problems like system `hang', hard disk crash, network connection failure etc.
- Creating new file systems and correcting file system inconsistencies.
- Creating / modifying / deleting users and groups.
- Installation of OS upgrades and patches.
- Re-installing OS if required.
- Performing periodic system performance tuning - changing the system configuration parameters and re-organizing the disk space etc.
- Performing periodic backup of all system files / volumes, installing system software.
- Escalating unresolved problems to the principal / hardware vendor for ensuring resolution.
- Monitoring the service provided by the server.
- Migration of service to backup server within 8 hours of server failure.
- Backup of servers

E2: Service level objectives

As under Help Desk service. AMC severity level 1.

SECTION F: NETWORK MANAGEMENT SERVICE

Scope: It will cover the LAN at IIP.

F1: List of deliverables

- Identifying LAN faults and getting them resolved.
- Vendor management for WAN links and monitoring the ISP connectivity.
- Advice on requirements of LAN hardware upgrades.

- Monitoring LAN traffic using monitoring software (if installed).
- First level support for leased line MUX and ISP vendor.
- First level support for WAN connectivity (data and voice).

F2: Service level objectives

As under Help Desk service severity level

F3: MIS Reports

- Monthly down-time report on the network, ISP connectivity.

SECTION G: PROXY SERVICES

Scope: It will involve managing a proxy server like Sophos/Cyberoam with content filtering and authentication, analysis of proxy traffic.

G1: List of deliverables

- User account management.
- Monitoring internet connectivity.
- Attending/resolving any internet browsing related complaints.
- Backup/system administration of proxy server.
- Migration of Proxy service on to backup server within 8 hours of proxy server failure.
- Monthly backup archival of proxy log
- Update user roles as per requirements
- Check updates of blacklisted sites

Limit access during working hours, blocking users and machines, limiting downloads, etc.

G2: Service level objectives:

As under Help Desk service. AMC severity level 1.

G3: MIS Reports

- Monthly report of user wise internet usage.
- Monthly statistics of internet usage.

SECTION H: Firewall / Security update Services

Scope: It will involve managing a Hardware firewall (Sophos/Cyberoam) & security updates.

H1: List of Deliverables

- Log of unauthorized access.
- Update / applying of security patches for all the network servers.

H2: Service Level Objectives

AMC Severity Level 1.

- Allowing only authorized access through the firewall.
- Change to F/ w configuration as per requirement.
- Analysis of firewall logs.
- Monitoring LAN traffic for unauthorized access.
- Taking preventive measures against hacking / DOS attacks.
- Applying Security Policy

SECTION I: Anti-virus updates/ Maintenance Services

Scope: It will involve updating the antivirus gateway server and antivirus corporate server, attending to virus problems at the desktop level, liaising with the vendor.

I1: List of Deliverables

- Attending to and clearing virus attacks at desktop level.
- Keep the existing stand alone virus scanning s/w updated

I2: Service Level Objectives

AMC Severity Level 1.

- Keeping all incoming/outgoing internet traffic virus free.
- Keeping the entire desktop PCs virus free.

SECTION J: HARDWARE MAINTENANCE OF LAN EQUIPMENT

Scope:This will involve hardware maintenance of LANequipment (active devices like switches, hubs, routers etc) as per list in Annexure II.

List of Deliverables:

Comprehensive maintenance support for LAN equipment (active devices) as per the list attached and as per terms & conditions as under:

The Terms& Conditions for hardware maintenance of LAN equipment are as under:

1. The Comprehensive support should include standby equipment support at no `extra charges.

2. The severity level for LAN equipment failure will be treated as severity level –1 problem as detailed under help desk service and downtime will be taken as one week down time for each day.
3. Calls to be attended immediately and resolved within 24 hours.
4. An equivalent standby Router (switch/hub) should be replaced in place of failed equipment and the failed equipment should be repaired within 10 days of failure.
5. This equipment will come under the severity level 1.

SECTION K: HARDWARE MAINTENANCE OF PCs, PRINTERS, SCANNERS ETC.

Scope: It will involve hardware maintenance of PCs, printers, scanners, etc as per the list in Annexure- III.

Every 3 months, generate list of such equipments whose AMC/ Warranty will expire after the next 3 months and before the next 6 months and get this equipment added to the above list in the intervening 3 month period.

List of Deliverables:

Comprehensive maintenance support for PCs/ Printers as per the list as per Terms &Conditions as under:

- The Terms& Conditions for hardware maintenance of Computers / Printers are as under:

1. The Comprehensive support should include spare parts support at no extra charge. Faulty parts arising out of replacement would be firm's property. The spare parts which are taken for repairs to the factory/work shop of the contractor shall be replaced back in original (serial number will be noted down) after repairs in perfect working condition. Necessary permission will be given for movement of spares in and out of IIP. In case the defective part is not repairable it should be replaced with same make or better.

2. The firm should keep at least following number of standbys at Computer Center, IIP, Dehradun:
   a. Four number of PC's.

b. One number of inkjet printer &two LaserJet printers.
c. Additional spare parts for printers and PC to be stocked.

3. The support engineer should be well trained customer support engineer in all respects i.e. well mannered, technically sound and having vast knowledge in the field.

4. Following shall be the Scope of Breakdown calls:
   a) In case of breakdown of computer systems, the calls shall be attended on priority basis by the engineer.
   b) Wherever spare parts are required to be replaced, the standby spare parts are to be put so that the computer is not down.
   c) In case of parts replaced are beyond repairs then the parts replaced shall be the property of IIP.

5. A computerized registering of the complaints through intranet server and for follow-up will be maintained (if software installed).

6. The customer support engineer will take the priority slips of complaints. The customer service reports (CSR) which are duly signed and commented by the complainant shall be filed and updated on the intranet server without any delay after attending all the given complaints.

7. In case of delayed repairing of machines, where the standby machines are not provided or the systems are not set right to put the same under satisfactory operation within 48 hours, a penalty may be charged per day basis @ 0.5% of the call rate of those systems/ peripherals for delayed period.

8. On expiry/termination of the contract, the contractor shall handover all equipment under the contract over to IIP in good working condition, before the release of that quarter's payment.

9. The service contract shall be terminated if the terms and conditions of the AMC are not fulfilled. Further, if the contractor fails to fulfill all the terms and conditions of the AMC, the contractor will not be allowed to bid again for AMC in future, at any circumstances.

10. Any failed hardware/PC/Printer should be repaired within 5 days of failure. If hardware/PC/printer is not repaired in 2 days, standby has to be provided. The original hardware/pc /printer should be repaired/replaced with equivalent hardware within 15 days of failure. If not, IIP will repair the hardware/pc/printer and cost of repairs will be deducted from party's bills.

11. If resident engineers do not report for duty, AMC vendor should provide alternative person of the same capacity on the day of absence. If vendor fails to provide alternate person, then penalty @ Rs 500/- for per engineer per day will be deducted from the AMC charges under the contract based on discretion of IT official of the institute.

12. The repairing/ troubleshooting of the faulty system under maintenance contract will be the responsibility of the AMC vendor. In case, the AMC vendor is not capable of repairing a repairable system, the repairing/ troubleshooting charges (if repairing has been done through any other source) will be borne by the AMC vendor or will be deducted from their quarterly bill.

Service Level Objectives:
As under help desk

MIS Reports:
- Weekly pending calls report
- Monthly downtime report
- Monthly report of machines going out of AMC/warranty
- Maintain register showing PC's/ printers/ parts taken out of IIP for repairs and return

- Electronic Record for all calls and Maintenance preferably web based software system

SECTION L: OCASSIONAL LAN WIRING

Scope: This will involve occasional LAN wiring at IIP, involving laying of CAT 6 or multimode fibre optic cable, Copper termination of cable ends, conduit, etc. All LAN point terminals at both ends shall be suitably labelled.

Description of LAN items
Copper termination
250 MHz CAT 6 Cable (305 m box)
250 MHz CAT 6 Cable per m
Information outlet
Surface mount box, single port
Surface mount box, double port
Laying UTP cable per m
Laying conduit per m
Conduit per m for .5 inch
Conduit per m for 1 inch
Conduit per m for 2 inch
Unmanaged 8 UTP port switch, 10/100 Mbps fast Ethernet
Unmanaged 16 UTP port switch, 10/100 Mbps fast Ethernet, 19" rack mount

Please specify your rates and the make that you will deliver and install. As per the prevailing situation at that time, in case IIP has the material in store, the contractor may be asked to only lay the cable/ conduit and terminate the ends. Such requests may be cumulated and carried out once a month.

SECTION M: RATES CHARGED FOR OCASSIONAL CALLS

Scope: This section involves specifying rates charged for occasional requests for reinstallation of Operating Systems and requests to rectify computers at IIP, Dehradun that are not under AMC for some reason.Any equipment not in the property of Institute will not be considered for repair within the purview of AMC and ITD will not be responsible for it. Payments in such cases are to be received directly by contractor, nor will ITG have any role in certifying the bills.

Please specify your rates for
Reinstallation of Operating System (from owners CD's)
Call charges for a Computer

FACILITIES PROVIDED BY IIP :

- A PC with N/W connectivity
- Sitting place for 4persons

OTHER TERMS AND CONDITIONS:

- MIS Reports to be submitted as and when required.
- The company will deliver the service in sincerity and by maintaining confidentiality.
- The company will ensure continuous service availability and will deploy backup personnel as and when required.
- Either party has the option to terminate the contract with one month notice and without obligation to either side.
- All required spares and consumables required to maintain the IT infrastructure and data backup will be provided by IIP except for items that come under the hardware AMC.

- In case of LAN and PCs, all equipment declared obsolete shall be removed from the contract.
- Quote separately for: Sections A to I (AMC), Sections J and K, L and M (AMCs).
- Payments will be made quarterly at the end of each quarter, as per the tender document. The balance will be paid at the end of the contract period after deducting all penalties.
- The contract will be renewed (one time only) for a further period of one year if performance is good.
- Handover period to next contractor at the end of the contract period, in event of contract being awarded to a contractor different from the incumbent contractor is two months.
- Desktop PCs, Laptops and any other equipments requiring repairing/maintenance at a location other than user's location has to be carried by vendor only and no manpower will be provided by the Institute.
- The working hours will be 9 AM to 5:30 PM from Monday to Friday except for holidays under the 'Shops & Establishment Act'. The Institute may request contract or to ensure personnel availability on holidays occasionally, in the event of an impending conference, etc. For such a case, please quote overtime rates. One person should be available on standby holidays solely for the purpose of restoring internet connectivity in the event of internet not being available. For this purpose before each weekend or holiday the contractor should make available cell phone number of deputed personnel. The personnel shall stay in the vicinity of IIP for the period he/she is on call.
- All maintenance at server level which requires shutdown / stoppage of some server/ service should be carried out on holidays at no extra charge.
- A responsible person should be posted at IIP who can take decisions with reference to any emergency/new requirements from IIP and need not wait for response from parent company to avoid delays.
- The firm will preferably be Cisco partner. The Company will have at least 4 personnel with the qualifications as below working at IIP and present at the IIP campus for full working hours.

    - Three person – Diploma/ Diploma with minimum 2 years server/network administration, Irix scripting, configuration of network servers (DNS/ Mail/ Web/ Firewall/ DHCP/ Proxy/ Spam/ Anti-Virus/ ADS/ database).

    - One person – Graduate with typing certification and word processing skills, to man Help Desk, contact vendors, prepare reports. /or Diploma with minimum 2 years working experience in hardware/software maintenance of PCs, printers, scanners

The deputed personnel shall

a) At all times abide by rules for holidays, working hours as specified above.
b) At all times abide by general rules of conduct and discipline as required by IIP and changes made to it from time to time.
c) At all times strictly follow the confidentiality conditions laid out by IIP and changes made to it from time to time.
d) Shall be eligible for canteen, library and bus facility if available on payment.
e) Will be provided with individual security passes to enable access into the office and facilities on the understanding that these will be returned on termination of contract.
f) Displaying some identity cards with photo from the company.
g) Attendance Register will be maintained for IN and EXITentries.

- **REVIEW & FEEDBACK**

Monthly review meetings will be held to discuss status of all the service A to J and options listed above. Any pending issues/ problems and suggesting for improvement / additional facilities/ services will be discussed in the weekly meetings.

- **PENALTY CLAUSE**

As per the downtime calculated, 5% of the monthly payable amount will be deducted for each week of down time for FM services. Penalty for hardware maintenance of computers /printers is mentioned separately at option-1, LAN equipment at Option-2.

- **TENURE**

Services will be for ONE Year with a possible extension based on satisfactory performance.

Please ensure the following before submission:
This is a two-bid system: You must submit separate Technical and Commercial bids. The two quotations must be submitted in separate sealed envelopes at the time of submission, enclosed in a single sealed envelope superscribed with the heading "**AMC CONTRACT FOR IIP**" along with the tender number.

What follows is for the technical quotation:

• Tentative list of bio-data of persons to be placed at CSIR-IIP, along with copy of all certification
• The case study of similar AMC client (200+ network nodes, 400+ mailboxes, etc) along with a certificate from the client and a copy of SLA (Service Level Agreement) signed with the client.
• The firm should submit records of previous financial years turnover and year of registration.
• The quote should mandatorily include all sections.
• Attached questionnaire form duly filled [Annexure – VI]

What follows is for the commercial quotation:

Please quote as per Annexure – V and submit separately in a sealed envelope duly superscribed as "**Commercial Bid**".

Quote separately for:

A. ***Sections A to J Comprehensive AMC of LAN, Hardware and services: Charges per month for the entire service and the infrastructure to be quoted with the break-up of the charges to be given against each item in the list provided..***

B. ***Sections K and M AMC of PCs and Peripherals: Charges per month for the entire PCs and Printers to be quoted with the break-up of the charges to be given against each item in the list provided.***
C. ***Section L Occasional LAN Wiring - Charges for each item to be quoted.***
D. ***Section M Occasional Calls - Charges for each item to be quoted.***

Annexure – I

IIP SERVER LIST

S/NO	Make	SERVER MODEL NO	SERVER S/N	SERVER NAME*	OS
1	HP	ML570	SGH610X42N	Library server -- LIBSYS	LINUX
2	HP	ML570	SGH614X3AB	Dispensary Server	Windows 2000 Server
3	IBM	X206M	99P0353	Antivirus	Windows 2008 Server
4	IBM	System X3800	99A1594	Mail server	LINUX
5	SUN	SunFire X4150	0818QAR260	DHCP Server	LINUX
6	SUN	SunFire X4150	0818QAR261	Intranet (iipweb)	Windows 2008 Server
7	IBM	System X3550M3	06KKC54	Biometric Attendance server	Windows 2008 R2
8	IBM	IBM X 3650M3 two way server	99T4722	Library Server - Koha	Cent OS
9	IBM	IBM X 3650M3 two way server	99T4742	DNS Server	Cent OS
10	IBM	IBM X 3650M3 two way server	99T4712	Web server (iip.res.in)	Windows Server 2008 R2
11	IBM	IBM X 3650M3 two way server	99T4579	Web Server	Cent OS
12	IBM	IBM X 3650M3 two way server	99T4736	Comvault Server	Windows 2008 R2
13	Fujitsu	Eternus LT 60	LTDE 5416344	Tape Library	Windows 2008 R2
14	Fujitsu	Eternus DX440	4441122003	SAN STORAGE	Windows 2008 R2
15	HP	Proliant DL360P Gen 8	SGH437W0W9	NMS Server	VMWare
16	Lenovo	Thinkcare workstation		Log server	Windows 2008 R2

* Also maintain the server related software and services

Annexure – II

Network Components

Type	Total
DAX 5025MG (24 port managed switch)	1
8 Port Unmanaged Switches	4
Linksys(Cisco) SLM224G 24 port managed switches	3
Dlink DES1024 24 port switch	1
Dlink DES1016A 16 port switch	1
Juniper EX3200 24 port L3 managed switch	1
KVM (Aten make) 8 port switch	2
19" Rack Mounted with 17" TFT Monitor with Integrated Touchpad , PS/2 connections	1
20 TB Fujitsu SAN storage & tape library system with SAN switch	1
CISCO Catalyst 3650 24 PORT POE 2X10G SFP+ (L3)	24
CISCO Catalyst 2960-CX 8 PORT POE 2X10G SFP+ (L2)	8
CISC0 Wireless Controller 2500 series	1
CISCO Access Point (AP) AIR-AP1832I-D-K9	75
CISCO Catalyst 3850 24 PORT Stackable (L3 CORE sw)	1
CISCO Catalyst 3850 XS 12 PORT 10G SFP+ Stackable (L3 CORE SW)	2
Brocade 300 SAN Switch	1

List of Hardware: PC Printers and peripherals

SNo.	Item	Quantity
1	PCs	315
2	Printers	284
3	Scanners	26
4	Laptops	39
5	Monitor Plasma Reception	1
6	Workstation	15
	Total	**680**

Note:

1. The above items are of different configurations as detailed in the list attached
2. In addition to above some PCs, Printers, Laptops etc. are under warranty.
3. The list given is tentative, the final list will be prepared after awarding the contract and made based on physical verification by the vendor with the taken signature of respective employees.

Annexure – IV

List of Video Conferencing Equipments and peripherals

SNo.	Item	Quantity
1	Polycom RealPresence Group 500 – Complete Bundle including RealPresence Group 500 code, Cable bundle, Remote control, EagleEye IV camera and RealPresence, Group Microphone Array	1
2	Polycom VSX 7000 – Complete Bundle includingDigital Tabletop Microphone Array, Integrated Speaker and Subwoofer, Remote Control, Cable bundle, Integrated main Camera	1
3	HDMI Switch 5*1 make Linetek	1
4	Samsung LED Monitor 65 inch	1
5	Samsung LED Monitor 55 inch	1

Annexure - IV
QUESTIONNAIRE

SNo.	Particulars	Details
1.	Name of the Manufacturer/ Tenderer	
2.	Full postal address with Telephone, Telefax, e-mail	
3.	Please specify whether Public Limited, Company, Private Organisation or Partnership Firm	
4.	Nature of the Business	
5.	Date of Establishment	
6.	Present Turnover (Proof of IT Returns)	
7.	Permanent Income Tax Ref No.	
8.	CST/ ST No./ TIN No.	
9.	Address & Telephone Nos. of your branch office in Dehradun (please specify whether Distributing/ servicing/ marketing the products.	
10.	Reference of reputed customers	
11.	Details of the highest order executed and value thereof	
12.	Certificate of Incorporation attached (Yes/ No)	
13.	Authorization from Manufacturer/ Supplier attached	
14.	E.M.D. (Rs. ……) attached with Technical Bid	
15.	Technical Specifications/ Literature/ Brochure attached	
16.	Furnished all information required by the tender document	
17.	Experience Certificate for executing similar contract for more than10 lakhs per year for 5 years attached	
18.	Experience certificate for maintaining 300+nodes Networked Computers in one Campus Network attached.	

Name & Signature of the Tenderer)
With Stamp

Price-Bid Form – IIP, Dehradun (to be filled in commercial bid)

(Comprehensive Annual Maintenance Contract for period of ……..)

Annexure	Type of Work	Monthly Unit Rate	
		In Figures	***In Words***
I (Section – A to J)	**AMC of LAN, Hardware and services as per Annexure I and Annexure II.**		
II (Section –K)	**AMC of PCs, Printers, Scanners LAPTOPs, External CD Writers and Plotters as per the Annexure III and further break-up given in the list attached. (AMC charges against each item shown in the list are to be mentioned in the list and total amount to be given above.)**		
III (Section –L)	**Occasional LAN Wiring**	***In Figure***	***In Words***
	Copper termination		
	250 MHz CAT 6 Cable (305 m box)		
	250 MHz CAT 6 Cable per m		
	Information outlet		
	Surface mount box, single port		
	Surface mount box, double port		
	Laying UTP cable per m		
	Laying conduit per m		
	Conduit per m for .5 inch		
	Conduit per m for 1 inch		
	Conduit per m for 2 inch		
	Unmanaged 8 UTP port switch, 10/100 Mbps fast Ethernet		
	Unmanaged 16 UTP port switch, 10/100 Mbps fast Eth, 19” rack mount		
IV (Section - M)	**Occasional**		
	Reinstallation of Operating System (from owners CD’s)		
	Call Charges for a Computer		

Note: - Please provide unit wise AMC charges of PC, Laptop, Printer &peripherals, Servers and SAN storage in the commercial bid only.

S.No.	Assets ID	Item	System Configuration				Monitor	Make
			Processor	HDD	RAM	CD/DVD		
1	D1	PC	i7	500	4GB	DVD	Dell	HP
2	D2	PC	Dual core	160	1.5GB	DVD	Dell	HP
3	P1	Printer						HP LJP1108
4	P2	Printer						HP LJ4200n
5	S1	Scanner						HP SJG3110
6	P3	Printer						HP LJ1606dn
7	P4	Printer						HP LJP1108
8	D3	PC	Core2duo	250	2GB	DVD	HP LE1851w	HP
9	LP	Laptop	i7	1TB	8GB		Dell	Dell
10	PR	Printer						HP 1136MFP
11	D1	PC	i7	500	4GB	DVD	HP	HP
12	P1	Printer						HP LJm1136mfp
13	D2	PC	PR	80	2GB	DVD	HP7540	HP
14	P2	Printer						HP LJ1018
15	P1	Printer						HPLJ 1025
16	PR1	Printer						canon MF4122
17	D1	PC	i3	500	3.5GB	DVD	HP	Lenovo
18	P3	Printer						HP colorLJcp1515n
19	P4	Printer						HP LJ1100
20	D5	PC	Core2duo	160	2GB	DVD	Dell	Dell T340
21	PR5	Printer						HP LJ1160
22	pR	Printer						HP 1136MFP
23	PR	Printer						HP CP1215
24	PR	Printer						HP1018
25	D6	PC	Duel Core	500GB	2 GB	DVD±RW	Dell"18"	Assemble pc
26	PR9	Printer						HPLJ200CO1
27	P4	Printer						HP LJP1108
28	P5	Printer						HP LJ P1008
29	D5	PC	Core2duo	500	4GB	DVD		
30	D7	PC	P3	20	128MB	CD		
31	D8	PC	Core2duo	160	1GB	DVD		
32	P1	Printer						HP P1007
33	D2	PC	i3	500	4GB	DVD	Dell	Assemble pc
34	P2	Printer						HP 1136MFP
35	D3	PC	Dualcore	500	2GB	DVD	Dell	Assemble pc
36	D4	PC	i5	320	4GB	DVD	Dell	HP
37	P3	Printer						HPLJM1136MFP
38	D6	PC	Core2duo	250	4GB	DVD	Dell	HCL
39	D1	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
40	LP1	Laptop	i7	2TB	16GB	DVD		HP
41	PR4	Printer						HPLJ 1136MFP
42	SC1	Scanner						HP SJ2400
43	PR1	Printer						HP LJ1020
44	D2	PC	Core2duo	500	4GB	DVD	HP l1710	HP
45	PR2	Printer						HP LJ1000

46	PR3	PRINTER						M1136MFP
47	PR1	Printer						HP Po no CB376A
48	D2	PC		500	2GB	DVD	HP	HP
49	D3	PC		250	2GB	DVD	HP	HP
50	D4	PC				DVD	HP L1710	HP
51	D5	PC	P4	80	4GB	CD	HP 7540 crt	HP
52	D6	PC	i7	500GB	4GB	DVD	DELL 21"	DELL OPTIPLEX 9020
53	D7	PC	i7	500GB	4GB	DVD	DELL 21"	DELL OPTIPLEX 9020
54	D8	PC	i7	500GB	4GB	DVD	DELL 21"	DELL OPTIPLEX 9020
55	D9	PC	i5	1TB	8GB	DVD	DELL 21"	DELL OPTIPLEX 9020(SMALL)
56	LP1	Laptop	i7	500GB	4GB	DVD		LENOVO THINK PAD
57	PR2	Printer						HPLJ 1020 PLUS
58	PR3	Printer						HPLJ P1007
59	PR4	Printer						HPLJ COLOR CP 1025
60	P1	Printer						HP LJ1022n
61	D1	PC	Dualcore	250	2GB	DVD	Dell	Dell
62	D3	PC	P4	40	128MB	CD	HP	HP
63	D4	PC	i3	500	3.5GB	DVD	Dell	Assemble pc
64	D5	PC	AMD	80	3.5GB	DVD		HP
65	D6	PC	Core2duo	160	1GB	DVD	HP	HP
66	D7	PC	Core2duo	320	2GB	CD	HP	HP
67	D8	PC	P4	80	2.5GB	CD	HP	HP
68	D10	PC				DVD	Accer	Accer
69	PR1	Printer						HP LJ1566
70	D1	PC					HP	HP DC7900
71	PR2	Printer						HP LJ M1005MFP
72	SC1	Scanner						HP SJ G2410
73	D	PC	i5	1TB	4GB	DVD	Dell	Dell
74	D1	PC	P4	80	3.5GB	DVD	HCL	HP
75	D2	PC	Core2duo	500	2GB	DVD	HP-7540	HP
76	PR1	Printer						HP LJ 1020
77	D	PC	P4			CD	17'crt	HP
78	PR1	Printer						
79	D2	PC	P43GHZ	80	2.24GB	DVD	17'	HP
80	D4	PC	P4160	80	512MB	CD	15'crt	HP
81	PR1	Printer						HP 1200
82	PR2	Printer						HP MFP1136
83	SC1	Scanner						HP N9120
84	WS1	Workstation	XEON	2TB+1TB	24GB	DVD/ROM	HP24"	HP Z600
85	PR1	Printer						HP LJ1015
86	D1	PC	core2duo			DVD	HP	HP
87	D2	PC	i7			DVD	HP	HP
88	PR2	Printer						HP LJ1136MFP
89	PR3	Printer						HP LJ 1200
90	WS4	Workstation	xeon	80	4GB	DVD	Philips	HP WS XW6200
91	PR4	Printer						HP color Ljpromfp m176n
92	D5	PC	i7	500	4GB	DVD	HP	HP
93	PR5	Printer						HP LJ1536dnf

94	WS6	Workstation	xeon	1+2TB	32GB	DVD	HP	HP 2820
95	PC6	PC	i7	500	4GB	DVD	HP	HP
96	PR6	Printer						HP LJ1136MFP
97	D7	PC	PR	500	2GB	DVD	Dell	Assemble pc
98	LP1	Laptop	i7	500	8GB	DVD	Dell	Assemble pc
99	PR7	Printer						HP LJ1136MFP
100	LP2	Laptop						
101	PR8	Printer						HP LJ1015
102	PR9	Printer						HP LJ1020
103	SC1	Scanner						HP SJ2400
104	D9	PC	i7	500	4GB	DVD	HP	HP
105	PR10	Printer						HP LJ1018
106	PR11	Printer						HP LJ1018
107	D10	PC	P4	40	250MB	CD	HP	HP
108	D11	PC	PD	40	250MB	DVD	HP5502	HP
109	D12	PC	P4	80	500MB	DVD	H7540	HP
110	D13	PC	P4	40	512MB	CD	zenith56v	zenith
111	D14	PC	P4	80	512MB	CD	HP7500	HP
112	PR12	Printer						HP LJ1018
113	PR13	Printer						HP LJ1505
114	D15	PC	PD	40	512MB	CD	HP	HP
115	D16	PC	i5	320	4GB		HP	HP
116	PR14	Printer						HP LJ1136MFP
117	LP1	Laptop	AMD	500 GB	2 GB	DVD±RW		HP255GZ
118	D1	PC	i5	320	4GB	DVD	HP LE1851w	HP
119	P1	Printer						HP LJ1136MFP
120	P2	Printer						HP LJ1007
121	D3	PC	i5	320	4GB	DVD	HP LE1851w	Assemble pc
122	P3	Printer					Hp	Ljpromfp m126nw
123	P4	Printer						HP LJ5200n
124	D1	PC	ci5			DVD	21.5dell	HP
125	PR1	Printer						HP 1606dn
126	D2	PC	core2duo			DVD	21.5dell	HP
127	PR2	Printer						HP 1136MFP
128	D3	PC	ci5	500	4GB	DVD	21.5dell	HP
129	PR3	Printer						HP P1108
130	D4	PC	ci7	500	6GB	DVD	21.5dell	HP
131	PR4	Printer						Samsung SCX4300
132	D5	PC	P4			CD	17'crt	HP
133	D7	PC	Dualcore	320	896MB	DVD	18.5	HP
134	D9	PC	P43.06	80	512MB	DVD	18.5'	Lenovo
135	D10	PC	core2duo	250	2GB	DVD	18.5'	HP
136	D11	PC	P4	80	1GB	CD+CDR	17'crt	HP
137	D12	PC	P4	80	2GB	DVD ROM	18.5'	HP
138	D13	PC	i3	320	2GB	DVD W	18.5dell	Dell
139	D14	PC	P4	40	256MB	DVD ROM	19'HP	HP
140	D15	PC	i5	500	4GB	DVD	18.5'	Dell
141	D16	PC	i3	500	2GB	DVD	18.5'	HP
142	PR5	Printer						HP 1136MFP

143	LP	Laptop						HP
144	D17	PC	P4	80	512MB	DVD ROM	18.5'	HP
145	D1	PC	i5	1TB	4GB	DVD	Dell	Dell
146	D2	PC					Dx17200	HP
147	D3	PC	P,R	160	2GB			
148	D4	PC	Core2duo	160	1GB			
149	P1	Printer						HP dekjetD4368
150	P2	Printer						HP LJP1007
151	PR3	Printer						HPLJ M1136 MFP
152	D	PC	core2duo	160	1GB		17'	Accer
153	D	PC	i5	320	4GB			
154	PR	Printer						HP P1007
155	D	pC	P4	80			17'	DX7200
156	D1	PC	core2duo	250	2GB	DVD	HP	HP
157	PR1	Printer						HP LJ1022
158	PR2	Printer						HP 1000
159	SC1	Scanner						HP SJ3010
160	D4	PC					HP	HP
161	D5	PC	i7	500	4GB	DVD	BENQ	HP COMPAQ
162	PR3	Printer						HPLJR PROMFP M126 NW
163	D1	PC	i7	500	4GB	DVD	HP	HP
164	D2	PC	i5	500	4GB	DVD	HP	HP
165	PR1	Printer						HP LJ P1108
166	SC1	Scanner						HP SC G3110
167	PR2	Printer						HP LJ 1020
168	D4	PC		320	2GB	DVD	HP LE1851	HP
169	D5	PC			2GB	CD	HP 5500crt	HP A330uT
170	D6	PC	Core2duo	500	1GB	DVD	HP7540crt	HCL
171	PR3	Printer						HP LJ1020
172	PR4	Printer						HP LJ 1020
173	D8	PC	core2duo	250	4GB	DVD	HCL	HP
174	PR5	Printer						HP LJ 1136 mfp
175	D	PC	i7	500	4GB	DVD	HP23vx	HP
176	D1	PC	P4	80	2.5GB	DVD	HP7540	HP
177	PR1	Printer						HP LJ1136MFP
178	PR1	Printer						HPLJ CP1025
179	D1	PC	core i3	500 GB	4 GB	DVD±RW	acer"18"	acer veriton
180	D7	PC	C2Q	320 GB	2 GB	DVD±RW	HP"17"	HPCQ 800
181	PR2	Printer						CANON(IMAGE)CLASS MF4150
182	D2	PC	C2DUO	250	2GB	DVD±RW	ACER	ACER
183	D8	PC	i7	1 TB	16 GB	DVD	DELL	DELL OPTIPLEX 5050
184	PR3	Printer						HPLJ MFP126
185	D1	PC	i7	500	2GB	DVD	HP	HP
186	P1	Printer					HP	LJ 1108
187	P2	Printer					HP	HP LJ1020
188	D2	PC	Core2duo	250	2GB	DVD	HP LE1851w	HP
189	D3	PC	P4	80	2GB		Dell S2240m	HP
190	D4	PC	P4	80	1GB	DVD	HP 7540	HP

191	P3	Printer						HP LJ1536dnf mfp
192	P4	Printer						HP LJ1536dnf mfp
193	D1	PC	Dualcore	80	4GB	DVD	HP	HP
194	LP1	Laptop	Core2duo	160	1GB	DVD	HP	compaq8510P
195	P1	Printer						HP LJ1136MFP
196	D2	PC	i5	500	8GB	DVD	Dell	Assemble pc
197	P2	Printer						HP color LJ1600
198	P3	Printer						HP LJ1010
199	D3	PC					HP LE1851w	HP
200	P4	Printer						HP LJm1136mfp
201	D4	PC	Core2duo	250	1GB	DVD	Accer	Accer
202	D1	PC				DVD	HP	HP-8200
203	PR1	Printer						HP LJP1505
204	D4	PC	i7	500GB	6GB	DVD	HP	HP 8200
205	PR1	Printer						HP LJP1008
206	D2	PC	core2duo	250	6GB	DVD	HP	HP
207	PR2	Printer						HP LJ1020
208	PR3	Printer						HP LJ 1136 mfp
209	D3	PC	i5	320	4GB	DVD	HP	HP
210	PR4	Printer						HP LJ1007
211	D4	PC	i5	380	4GB	DVD	HP	HP
212	SC1	Scanner						HP G2410
213	D	PC	PD			DVD	17'crtHP	HPdx2280
214	PR	Printer						HP 1020plus
215	D1	PC	i5	320	4GB	DVD	Dell	HP
216	PR1	Printer						HP LJ2420dn
217	PR2	Printer						HP col LJCP2025
218	PR3	Printer						HP LJ1136MFP
219	D2	PC	i5	320	4GB	DVD	Philips	HP
220	D3	PC	core2duo	250	2GB	DVD	HP LE1851	Accer
221	PR4	Printer						HP LJ P1108
222	D4	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
223	D5	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
224	PR5	Printer						HPLJ 1136 MFP
225	SC1	Scanner					HP SCANJET ENT FLOW	N9120
226	PR6	Printer						HPLJ P1606 DN
227	D1	PC	core2duo	500	2GB	DVD	20'HP	Assemble pc
228	PR1	Printer						Dot matrix EPSON Fn2175
229	PR2	Printer						HP 1136MFP
230	PR3	Printer						HP LJ 1020
231	D4	PC					17'crtdx7200	
232	D5	PC					17'crtdx7200	
233	D6	PC					17'crtdx7200	
234	PR4	Printer						HP LJ1007
235	D7	PC					dx7200	
236	D6	PC	i7	500	2GB	DVD	HP	HP
237	PR5	Printer						HP LJP1020
238	D9	PC	i7	500	4GB	DVD	HP	HP

239	D1	PC	Core2duo	250	4GB	DVD	Dell	HCL
240	D2	PC						
241	PR1	Printer						HP LJ1136MFP
242	PR2	Printer						HP deskjet2060
243	D3	PC	i7	500	2GB	DVD	HP	HP
244	PR3	Printer						HP LJ1606dn
245	PR1	Printer						HP 1136MFP
246	P5	Printer						HPLJ132A
247	P6	Printer						HPLJ1136
248	D5	PC	i7	1TB	8GB		HP	HP28092M
249	P7	Printer						HPM126NW
250	D4	PC	i7	500	4GB	DVD	HP V192	Elite Desk
251	PR4	Printer						HP LJ 1136MFP
252	P1	Printer						HP LJP1007
253	D1	PC	Core2duo	250	1GB	DVD	Accer	Accer
254	PR2	Printer						HP LJ 1020
255	PR3	Printer						HP LJ P1007
256	D2	PC	i7	500	4GB	DVD	HP v192	HP
257	PR4	Printer						HP LJP1007
258	PR5	Printer						HP LJP1007
259	D3	PC	i5	500 GB	4GB	DVD	DELL	DELL ALL IN ONE
260	PR6	Printer						HPLJ M1136
261	D4	PC	i5	500GB	4GB	DVD	DELL	DELL ALL IN ONE
262	D5	PC	i5	500GB	4GB	DVD	DELL	DELL ALL IN ONE
263	PR7	Printer						HPLJ M1136
264	D6	PC	i5	500GB	4GB	DVD	DELL	DELL ALL IN ONE
265	PR8	Printer						HPLJ 1007
266	D7	PC	i5	500GB	4GB	DVD	DELL	DELL ALL IN ONE
267	PR9	Printer						HPLJ PRO MFP M126 NW
268	PR1	Printer						HP LJ P1108
269	D3	PC	i3	500	4GB	DVD	Dell	Assemble pc
270	PR2	Printer						HP LJ1136MFP
271	D6	PC	Dualcore	320	1GB	DVD	HP LV1561w	HP
272	LP1	Laptop	i3	500	4GB		Fujitsu	LH531
273	WS1	Workstation	Xeon	160*2	8GB	DVD	HP	HP xw6600
274	PR4	Printer						wipro LQ 1050
275	D10	PC	Dualcore	320	1GB	DVD	Samsung	HP
276	PR5	Printer						HP LJ1020
277	D13	Pc	P4	80	2GB	CD	Dell	HP
278	PR6	Printer						HP LJ1000
279	D15	PC	Dualcore	160	3.5GB	DVD	HP 7540CRT	HP
280	PR7	Printer						HP 1136MFP
281	D1	PC	i7	520	2GB	DVD	HP	HP
282	PR1	Printer						HP LJ1136mfp
283	LP	Laptop						Lenovo
284	PR1	Printer						HP LJmfp126nw
285	PR1	Printer						HP LJ1136MFP
286	D1	PC	PD	250	1GB	DVD	HP	HP
287	D1	PC	P4	80	512MB	DVD	15'Dell	DX7200

288	pR1	Printer						canon LBP2900B
289	D2	PC				DVD	HP	
290	PR2	Printer						HP 1136MFP
291	PR1	Printer						HP colorLJ2600n
292	D1	PC	P4	80	2GB	DVD	17'crt	IBM
293	D2	PC	core2duo			DVD	17'crt	HPdx7380
294	D3	PC	P4			CD	17'crt	IBM
295	D4	pC	P4			CD	15'crt	HPd220mt
296	D5	PC	PD			CD	17'IBMcrt	HP2280
297	PR1	Printer						HP LJ1020
298	PR2	Printer						HP colorLJ2600n
299	pR3	Printer						HP LJ 1020
300	D1	PC	i7	500	4GB	DVD	HP v192	HP
301	D2	PC	i7	500	4GB	DVD	HP v192	HP
302	P1	Printer						HP 1020
303	D3	PC	Core2duo	250	1GB	DVD	AC1706 accer	Accer
304	P2	Printer						LJ HP1007
305	P3	Printer						LJ1015 HP
306	LP1	Laptop	i7	500GB	4GB		DELL	DELL LATITUDE 3470
307	D4	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
308	D1	PC	Core2duo	250	1GB	DVD	Accer	Accer
309	PR1	Printer						HP LJ P1007
310	PR2	Printer						HP CP2025
311	SC1	Scanner						HP SJ 3110
312	PR3	Printer						HP LJ 1018
313	PR4	Printer						HP LJ1020
314	D3	PC	i3	500	4GB	DVD	Dell	Dell
315	PR5	Printer						HP LJ mfp 1136
316	PR6	Printer						HP LJ1136MFP
317	PR7	Printer						HP LJ 1136 mfp
318	PR8	Printer						HP LJ 1020
319	D7	PC	P4	160GB	1GB	HP	HP	HP DX7200
320	SC2	Scanner						HP SCJ2200C
321	PR9	Printer						HP LJ6p
322	PR10	Printer						HP LJ P1008
323	D1	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
324	PR1	Printer						HPLJ 1010
325	D10	PC	P4	100GB	1GB	DVD	DELL 21.5"	IBM
326	D11	PC	i3	500GB	4GB	DVD	HPLV 1911	HP PRODESK
327	D12	PC	i3	500GB	4GB	DVD	DELL	DELL OPTIPLEX 3040
328	D13	PC	i7	1 TB	4GB	DVD	DELL	DELL OPTIPLEX 7050
329	D1	PC	i5	1TB	4GB	DVD	Dell	Dell
330	P1	Printer						HP LJpro200cbur
331	D2	PC	i5	1TB	4GB	DvD	Dell	Dell
332	PR4	Printer						HPLJ 1136MFP
333	PR5	Printer						HPLJR PRO M203 DN
334	P2	Printer						HP LJ1020
335	D9	Pc	i5	500	4GB	DVD	HP	HP Pro

336	P3	Printer						HP LJ1606dn
337	D2	PC	i7	500	4GB	DVD	HP	
338	PR1	Printer						HP LJ P1007
339	D1	PC	Core2duo	250	1GB	DVD	HCL	HCL EC2
340	P1	Printer						HP M1136MFP
341	S1	Scanner						HPSJ200
342	D2	PC	Core2duo	250	2GB	DVD	Dell	HCLEC2
343	P2	Printer						HP 1020
344	P3	Printer						HP P1566
345	D4	PC	i5	320	4GB	DVD	HP E1851	HP 8100
346	D5	PC	i5	500	6GB	DVD	Dell	Dell imp6205
347	P4	Printer						MFP 1136
348	P5	Printer						pro200color M2510
349	LP01	Laptop	i5	120	6GB	DVD	Captop	Sony VPCZ1
350	LP02	Laptop					HP captop	1510 P
351	WS1	Workstation	xeon	500	28	DVD	HP z display	z420wkst.
352	LP3	Laptop	i7	1TB	8GB	DVD	Acer	Aspire M5-583P
353	D6	PC	Core2duo	250	2.5GB	DVD	HCL	HCL EC2
354	D7	PC	i7	500	4GB	DVD	Dell	Assemble pc
355	D9	PC	P®		128MB	CD	HP	Digital pc
356	D10	PC	P®			CD	HCL	Digital pc
357	D11	PC	Core2duo	250	3GB	DVD	Dell	Accer
358	D12	PC	Dual core	320	2GB	DVD	HPL1908	HP Pro
359	D13	PC	Core2duo	160	1GB	DVD	HPu185e	HP compaq
360	P6	Printer					HP laserjet	P1566
361	D14	PC	i5	500	4GB	DVD	Dell	optilex 3020
362	D15	PC	Core2duo	320	2GB	DVD	Dell	HP Pro
363	WS2	Workstation	xeon	500	8GB	DVD	HP	Z220HP
364	P7	Printer						HP P2014
365	P8	Printer					Deskjet HP	x7108
366	P9	Printer					Deskjet HP	D1560
367	WS3	Workstation	i5	1TB	4GB		voc	z210 WS
368	D16	PC	i7	500	2GB	DVD	Dell	8300
369	P10	Printer						HP P1108
370	D17	PC	i7	500	2GB		HP	8300
371	WS-1	Workstation	I-5	1TB	4GB	ROM	AOC(LCD)	HP
372	PR	Printer					CPL025(COLOR)	HPLJ
373	P2	Printer					HP LASER JET	P1108
374	WS-2	Workstation	XEON	4TB+256GB	62GB		HP	HP26G4WS
375	D1	PC	i5	1TB	4GB	CD-ROM	HP-LE185	HP
376	D2	PC	i7	1TB	8GB	DVD±RW	Dell	Dell 7050
377	P3	Printer						HPLJ M1136
378	P4	Printer						HPLJ M1136
379	D3	PC	i7	500GB	4 GB	CD±RW	Dell	Iball
380	D4	PC	Core2duo	160GB	2GB		Conipag	HP
381	WS-3	Workstation	XEON	1TB	8GB	CD±RW	Dell	Dell 3620
382	P5	Printer						HPLJM1136

383	LP1	Laptop	core2duo	60GB	1GB	DVD±RW		Sony
384	LP2	Laptop	i5	120 SSD	4GB			Microsoft
385	P9	Printer						HP1136
386	P10	Printer						HPL1020
387	D1	PC	CORE2DUO	320GB	2GB	DVD±RW	Dell	HPCPU
388	D2	PC	Pentium D	160+500GB	4GB	DVD ROM	Dell	HPCPU
389	PR1	Printer						HP LJ1160
390	PR2	Printer						HP 1136MFP
391	D4	PC	i5	320	4GB	DVD	HP LE1851	HP
392	PR3	Printer						HP 1136MFP
393	D5	PC	i7	500	4GB	DVD	HP w1972	HP
394	PR4	Printer						HP LJP1108
395	PR5	Printer						HP LJ1020
396	D7	PC	i7	500	4GB	DVD	HP	HP
397	PR6	Printer						HP 1136MFP
398	D1	PC	i5	1 TB	8GB		HP	HP280 G3
399	PR1	Printer						TOSHIBA
400	SC1	Scanner					HP SCAN JE 5590	SCANNER
401	LP1	Laptop	i7	500	8GB	DVD±RW	DELL	DELL
402	SC1	Scanner						HP SJ G3110
403	PR1	Printer						HP P1107
404	D2	PC					LG	HP
405	SC2	Scanner						HP SJ G3110
406	PR2	Printer						HP LJ1020
407	PR1	Printer						HP-cp1515n
408	P1	Printer						HP LJ1320
409	P2	Printer						HP LJ1136MFP
410	D2	PC						
411	D3	PC						
412	D9	PC	i5	500GB	4GB	DVD		Dell all in one
413	PR15	Printer						HP LJ M1136MFP
414	D9	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
415	LP2	Laptop	i7	1TB	8GB	DVD	Dell	Inspron 15
416	LP3	Laptop	i7	1TB	8GB	DVD	Dell	Inspron 15
417	PR15	Printer						HP LJ 1020PLUS
418	D2	PC	P4	80GB	512MB	CD	compaq7540	HP
419	S1	Scanner						HP SJ3300C
420	D5	PC	Dualcore	160	2.5GB	DVD	Philips	HP
421	P1	Printer						HP LJ P1007
422	D6	PC	Dualcore	250	3GB	DVD	HP 7540 crt	Assemble pc
423	D10	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
424	P2	Printer						HPLJ cp3505dn
425	D8	PC	P4	80	512MB	CD	Dell	Compaq
426	P3	PC						HP colorLJ2600n
427	P4	Printer						HP LJ 1020
428	LP1	Laptop	i7	1TB	8GB	DVD	Dell	Inspron 15
429	P5	Printer						HP LJm1136mfp
430	D11	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440

431	D6	PC	Core i5	WD 1TB	4 GB	DVD±RW	Dell	DELL VOSTRO
432	P12	Printer						HP M1136
433	P13	Printer						HPLJ P1007
434	P14	Printer						HPLJ D4368
435	D1	PC	PD	160	2.5GB		Dell	HP
436	PR1	Printer						HP 1136MFP
437	D1	PC	P.D	160	2.5GB	DVD	Dell	HP
438	D1	PC	i3	500	4GB	DVD	Dell	Dell
439	P1	Printer						HP S2240m P1606dn
440	S1	Scanner						SJ5590 HP
441	P2	Printer						P1606DN HP
442	S2	Scanner						SJ 200 HP
443	D2	PC	i7	500	10GB	DVD	S2240L	Dell
444	LP1	Laptop	i7	500	4GB	DVD	x240	Lenovo
445	D3	PC	Core2duo	250	2GB	DVD	HP V185W	HP
446	P3	Printer						HP colorjet CP121
447	D4	PC	i5	1TB	8GB	DVD		HP P236w
448	D5	PC	i3	500	4GB	DVD	TFT16w80ps	Accer
449	D7	PC	Core2duo	250	1GB	DVD	HCL	Accer
450	D8	PC	i3	500	4GB	DVD	Dell	Dell v
451	P4	Printer						HP 1020 Plus
452	LP2	Laptop	Core2duo	500	4GB	DVD	HP	Compaq 8510P
453	D9	PC	Core2duo	320	2GB	DVD	Dell	Dell
454	P5	Printer						HPLJ1020
455	P6	Printer						HPLJ1018
456	D10	PC	i3	500	4GB	DVD	HP	LV1911
457	D11	PC	Dual core		2GB	DVD	HP	
458	D12	PC	Core2duo	250	4GB	DVD	HP	HCL
459	D13	PC	i7	1TB	8GB	DVD	Dell	Assemble pc
460	P7	Printer						HP 1136MFP
461	LP3	Laptop	i5	500	4GB	DVD	Dell	XPS ultra 8001
462	D8	PC	i7	500+500	8 GB	DVD±RW	Dell"24"	OPTIPLEX E2
463	D9	PC	Pentium R 3.0	500 GB	4 GB	DVD±RW	Lenovo(display)	Lenovo think centre
464	P4	Printer						HPLJ P1108
465	D10	PC	i3	500 GB	4 GB	DVD±RW	Dell"18"	OPTILPEX 3020
466	P5	Printer						HPLJ P1108
467	D11	PC	i5	500 GB	4 GB	DVD ROM	Lenovo"14"	HP CPU
468	D12	PC	i7	500 GB	8 GB	DVD±RW	Dell	OPTIPLEX 7040
469	P6	Printer						HPLJ O1007
470	D13	PC	i5	300+80	4 GB		Dell	HP CPU
471	D14	PC	i3	500 GB	2 GB	DVD ROM	Lenovo	Lenovo
472	WS1	Workstation	Xeon	2+1TB	32GB	DVD	HP2R240w	HP2820
473	D2	PC	i5	1TB+320GB	4GB	DVD	HP LE1851w	HP
474	P2	Printer						HP LJ M1136mfp
475	WS2	Workstation	Core2duo	320	3GB	DVD	HP LP2275w	HP xw4600
476	P3	Printer						HP color LJcp1215
477	WS3	Workstation	Core2duo	250	2GB	DVD	HP LP2275w	HP xw4600

478	P4	Printer						HP LJ1160
479	D4	PC					MITSHUBISI	HP compaq
480	D5	PC	i5	500	4GB	DVD	HP LV1911	HP Pro
481	P5	Printer						HPLJ 1160
482	LP1	Laptop	i5	500	4GB	DVD	Dell	inspiron
483	P2	PRINTER						M1136MFP
484	D1	PC	i3	500	4GB	DVD	Dell	HP compaq
485	P1	Printer						HP LJ P1007
486	LP1	Laptop	i7	1TB	4GB	DVD	Sony	vio
487	LP2	Laptop	i3	500	4GB		Sony	Sony
488	P2	Printer						HP LJ1020
489	P3	Printer						HP LJ cp1025 color
490	D3	PC					Hp	compaq8100
491	D4	PC	P4	80	3GB	CD	Philips	HP compaq
492	D5	PC	i7	500	2GB	DVD	HP	HP 8200
493	P4	Printer						HP LJ1136MFP
494	P5	Printer						HP LJ P1108
495	D1	PC	i7	500 GB	4GB	DVD±RW	Dell	Dell 9020
496	P1	Printer						HPLJ 1536
497	P2	Printer						HP P3015
498	P3	Printer						HPLJ M226
499	D2	PC	i7	1TB+1TB	16 GB	DVD±RW	DELL	Dell 3050
500	P4	Printer						HP M226
501	D3	PC	core i5	1TB	8 GB	DVD±RW	HP "22"	HP 280GT
502	D4	PC	core i5	1TB	4 GB	DVD±RW	Dell "20"	Dell opti 3050
503	D5	PC	Pentium R	500 GB	4 GB	DVD±RW	acer "22"	acer veriton
504	D6	PC	Xeon 3.2	500 GB	8 GB	DVD±RW	HP "22"	Z220
505	LP1	Laptop	core i5	500 GB	4 GB	DVD±RW		HP Pavillion
506	D7	PC	core i7	500 GB	16 GB	DVD±RW	samsung"24"	Dell opti 7010
507	D4	PC	Dualcore	160GB	2GB	DVD	DELL	Accer power
508	SC1	Scanner						HP SJ2400
509	PR3	Printer						Sony dpp fp 65
510	P1	Printer						HP LJP1007
511	P2	Printer						HP LJm1136mfp
512	D2	PC	i5	320	4GB	DVD	Dell	HP
513	P3	Printer						HP P1007
514	P4	Printer						HP LJP1606dn
515	S1	Scanner						HP SJG3110
516	P5	Printer						HP LJP2055d
517	D1	PC(ALL IN ONE)	i5	500GB	4GB	DVD±RW	DELL	OPTIPLEX
518	PR3	Printer						HPLJ1136
519	PR4	Printer						HPLJ1136
520	D2	PC(ALL IN ONE)	i5	500GB	4GB	DVD±RW	DELL	OPTIPLEX
521	D3	PC(ALL IN ONE)	i5	500GB	4GB	DVD±RW	DELL	OPTIPLEX
522	D4	PC(ALL IN ONE)	i5	500GB	4GB	DVD±RW	DELL	OPTIPLEX
523	PR5	Printer						HPLJ 1136
524	PR6	Printer						HPLJ 1136
525	D5	PC(ALL IN ONE)	i5	500GB	4GB	DVD±RW	DELL	OPTIPLEX

526	PR7	PRINTER						CANON(IMAGE)CLASS MF480d
527	PR8	Printer						HPLJ 1136
528	P1	Printer						LJ 1136MFP HP
529	D2	PC	Core2duo	500	2GB	DVD	HP v185e	HP
530	P2	Printer						HP 1020
531	D3	PC	i7	500	4GB	DVD	HP 1E1851w	HP
532	D4	PC	i5	320	4GB	DVD	HP 1E1851w	HP
533	P3	PC						HP 1136MFP
534	PR1	Printer						HP LJ1020
535	D2	PC	i3	500	3.5GB	DVD	Samsung	IBM(DIR/PC/GC/NV)
536	PR2	Printer						HP LJ 1136 mfp(DIR/PR/Xytel/NV)
537	PR3	Printer						HP cp 1225
538	D3	PC	Core2duo	250	1GB	DVD	HP	HP
539	D5	PC	Core2duo	160	1GB	DVD		
540	PR4	Printer						HP LJ1007
541	D6	PC	i7	1 TB	8GB	DVD	DELL	DELL
542	LP1	Laptop	i7	1TB	8GB	DVD	DELL	DELL
543	D7	PC	P4	250GB	1GB	DVD	compaq	COMPAQ(DIR/PC/TPD/NV)
544	D8	PC	Core2duo	500GB	2GB	DVD	HP	HP(DIR/PC/Xytel/NV)
545	D9	PC	CORE i3	500GB	2GB	DVD	DELL	DELL(DIR/PC/HPMR/NV)
546	SC1	Scanner						SCANJET 2400
547	PR5	Printer						HPLJCP1215(DIR/PR/TPD/ NV)
548	PR6	Printer						HP LJ 132a
549	PR7	Printer						HP P 2015(DIR/PR/GC/NV)
550	PR8	Printer						HPLJ1020
551	D10	PC	i5	500 GB	4gb	DVD	ALL IN ONE	OPTIPLEX 7440
552	D11	PC	i5	500 GB	4gb	DVD	ALL IN ONE	OPTIPLEX 7440
553	D12	PC	i5	500 GB	4gb	DVD	ALL IN ONE	OPTIPLEX 7440
554	PR8	Printer						HPLJ PRO M252 DW
555	PR9	Printer						LJ ENT M 506
556	D1	PC	i5	1TB	4GB	DVD	Dell	Dell
557	PR1	Printer						HP LJ 1606Dd
558	D2	PC	core2duo	250	4GB	DVD	HP	HP
559	PR2	Printer						HP LJ1136MFP
560	LP1	Laptop	i7	500	2GB	DVD		Dell-E6410
561	PR3	Printer						Epson L220
562	D3	PC				DVD	HP-1851	HP
563	D4	PC				DVD	HP7540	HP
564	D5	PC				CD	HP7540	HP
565	D6	PC				DVD	HP7540	HP
566	D7	PC				CD	HP	HP
567	PR4	Printer						
568	SC1	Scanner						HP SJ-5590
569	D8	PC				DVD	HP7540	HP
570	D9	PC				DVD	HCL	HP DX7200
571	D10	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
572	D11	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
573	LP2	Laptop	i7	256GB SSD	16GB	DVD		DELL LATITUDE 5550

574	LP2	Laptop	C2D	250	2GB	DVD		DELL LATITUDE
575	PR	Printer						HPLJ M1136 MFP
576	SC1	Scanner						HP SCJ4570c
577	PR2	Printer						HP LJ1600dn
578	D2	PC	i5	320	4GB	DVD	HP-LE1851w	HP
579	PR1	Printer						HP LJ1020
580	D1	PC	i7		4GB			
581	PR1	Printer						HP LJ1136MFP
582	D1	PC	core2duo	250	3.5GB	DVD	HP-1710	HP
583	D2	PC	core2duo	750	4GB	DVD	Philips	HP
584	D3	PC	i5	1TB	16GB	DVD	Dell	Dell
585	PR1	Printer						HP LJ1007
586	PR2	Printer						HP LJ1136MFP
587	D4	PC			2GB	DVD	HP-L1710	HP-7200
588	WS1	Workstation	zeon	3TB	32GB	DVD	HP-ZR2440	HP-Z820
589	D5	PC	i7	1.5 tb	16GB	DVD	DELL 22	DELL OPTIPLEX 3050
590	PR5	Printer						HP OFFICEJET PRO 7740
591	PR3	Printer						HP LJ1136MFP
592	PR4	Printer						HP color LJ3800dn
593	D6	PC						HP DX7200
594	D7	PC	i7	1TB	4GB	DVD	HP 22''	HP PAVALION
595	PR6	Printer						HP LJ M1136MFP
596	LP1	Laptop	i7	500	8GB	DVD	Dell	inspiron5548
597	PR	Printer						LJP MFP M132a
598	P11	Printer						HP1020T
599	D1	PC	i7			DVD	18.5'	HP
600	D2	PC	core2duo	250	4GB	DVD	17'	HP
601	PR1	Printer						HP 1136MFP
602	PR2	Printer						HP 1015
603	LP1	Laptop						Dell Studio
604	D3	PC	i5			DVD	18.5'	HP
605	PR3	Printer						HP 1108
606	SC1	Scanner						HP 200
607	D5	PC	i3	500	4GB	DVD	Dell	HP
608	PR1	Printer						HP LJ1136MFP
609	PR2	Printer						HP LJ 1606dn
610	PR3	Printer						HP LJ 1020
611	D2	PC	core2duo	250	2GB		HP 1851	
612	PR4	Printer						HP LJ 1136 mfp
613	PR1	Printer						HP MFP M126nw
614	D2	PC	i3	500	4GB	DVD	HP	HP
615	PR2	Printer						HP LJ1000
616	D1	PC	core2duo	500+250	4GB	DVD	HP	HP
617	PR1	Printer						HP LJ 1020
618	D2	PC	i7	1 TB	16GB	DVD	DELL 22''	DELL OPTIPLEX 5050
619	D3	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
620	D4	PC	i5	500GB	4GB	DVD		ALL IN ONE OPTIPLEX 7440
621	D15	PC	i3	500GB	2GB	DVD±RW	DELL"24"	I BALL

622	PR7	Printer						HPCLJCP1515N
623	D1	PC	i5	320	4GB	DVD	HP-LE1851	8100
624	P1	Printer						M1136MFP
625	S1	Scanner						SJG2410
626	D2	PC	i3	500	4GB	DVD	Dell S22402	Assemble pc
627	D3	PC	Core2duo	260	4GB	DVD	Dell S2240	7900HP
628	D5	PC	Dual core	500	2GB	DVD	Dell	Assemble pc
629	D6	PC	P3	40	512MB	CD	Dell	Compaq
630	D7	PC	P4	80	1GB	DVD	DellS2240	Compaq
631	P2	Printer						HP2600n
632	D8	PC	P4	80	1GB	CD	Dell S2240	Compaq
633	D9	PC	P4	40	1GB	CD	Dell S2240	IBM
634	P3	Printer						P3015
635	D10	PC	Core2duo	750	4GB	DVD	Dell	7900HP
636	LP01	Laptop	i5	128ssd	4		Apple	MacBackAir
637	LP02	Laptop	P4	320	2.5GB		HP	nc8430
638	D11	PC	i5	500	4GB		HP	8300
639	P4	Printer						CP1025 HP
640	WS1	Workstation						Fujitsu
641	PC	PC	i7	1TB	16GB	DVD	DELL	DELL
642	PR	Printer						HP Laser JET ProMFP M132a
643	PC	PC	i3	1TB	3GB	DVD	Dell S2240	Assemble pc
644	PC	PC	i3	1TB	4GB	DVD	HP	HP
645	PR	Printer						HP Deskjet inc advantage 3636
646	PC	PC	i7	500GB	16GB	DVD	Dell(2Nos.)	Dell
647	PC	PC	i7	1TB	12GB	DVD	Acer	Dell
648	PC	TFT Monitor					HP L1710(2 Nos.)	HP
649	D1	PC	i5	500 GB	4 GB	DVD±RW	HP"20"	HP8300
650	D2	PC	i7	500 GB	16 GB	DVD±RW	Dell+Dell	Dell optiplex 32
651	P1	Printer						HDLJ 3636
652	P2	Printer						HPLJ 1136
653	D3	PC	i5	500 GB	4 GB	DVD±RW		OPTIPLEX 3030
654	D4	PC	i5	500 GB	4 GB	DVD±RW		OPTIPLEX 3030
655	P3	Printer						HPLJ M132A
656	D5	PC	i3	1 TB	4 GB	DVD	Lenovo	Lenovo s 510
657	D1	PC	i3	500	4GB	DVD	HP-p191	HP
658	D2	PC	Dualcore	320	2GB	DVD	Dell	Assemble pc
659	PR1	Printer						HP-p1007
660	PR2	Printer						HP-cp1025 color
661	Sc1	Scanner						SCJ-j240
662	D3	PC	Atom	250	2GB	DVD	Bena	Assemble pc
663	D4	PC						HP
664	D5	PC						HP
665	PR3	Printer						HP-p1007
666	PR4	Printer						HP LJ 1020
667	D6	PC	i7	2TB	8GB	DVD	Dell	All in one
668	LP1	Laptop						Lenovo
669	LP2	Laptop						

670	D7	PC					HP-5500	HP
671	D9	PC				DVD	HP-w1859	HP
672	LP1	Laptop						DELL
673	LP2	Laptop						HP
674	D1	PC	i7	500	4GB	DVD	HP	HP
675	PR1	Printer						HP LJ 1136 mfp
676	PR2	Printer						HP CP1025color
677	PR5	Printer						HP LJ M1136MFP
678	PR9	Printer						HPLJ PRO 200 COLOUR M251n
679	PR10	Printer						HPLJ 1536 DNFMFP
680	D10	PC	i5	500 GB	4GB			HP280 G1 MT

For and On behalf of CSIR

Sd/--
Controller of Stores & Purchase

1	The Annual Maintenance Contract (AMC) will be valid for one year or for a period mentioned in Award letter from the date of work award order.
2	The schedule of requirement must be followed and required documents must be uploaded by bidder otherwise the bid will not be considered.
3	Your offer shall be valid for 120 days from the date of opening of the quotation. No revision in price will be allowed after opening the bid(s).
4	Price bid should be given as per format in PDF and BOQ. All statutory taxes like TDS, TDS on GST etc. will be deducted from the quoted price. No claim is be entertained as these taxes are extra. Therefore Prices are required to be quoted clearly mentioning of basic cost, taxes etc. in your quotation.
5	GST/other Govt. Levies will be paid at actual and the prevailing rates of GST and other tax etc, if any may be mentioned separately. No other charges than those mentioned clearly in the quotation will be paid
6	Manual/Offline bids shall not be accepted under any circumstances. No fax/E-mail quote would be accepted.
7	Conditional bid(s) shall not be considered and will be summarily rejected.
8	The AMC firm shall employ staff above 18 years of age after verifying their antecedents and loyalty. It is your responsibility to comply with the statutory requirements of safety precaution and payment on compensation.
9	CSIR-IIP, Dehradun is not responsible for any disability or casualty caused to workers/ service engineer while performing the services and no claim for any payment on compensation on such ground will be entertained.
10	If any fire/ damage or any type of mishappening occurs while maintenance/servicing of equipment(s) in CSIR-IIP premises, the successful bidder will indemnify all the expenses occurred on this account.
11	If the work is found unsatisfactory or if the firm dishonours the contract, the job will be entrusted to any other firm/party at the risk and expense of the contractor. Suitable action as deemed fit will be initiated against the successful bidder.
12	You will be responsible for adhering to all the tender conditions.
13	The bill should accompany the Original Service report and the Payment Term is – Quarterly after services are rendered subject to satisfactory service certificate given by the concerned user. No other payment terms will be accepted.
14	The Bidder should not have been declared Bankrupt by any statutory body.
15	The bidders who have been suspended/ blacklisted/banned by Central Government Institution, State Government Institution, PSU etc shall be ineligible for participation in the bidding process.
	DISPUTE SETTLEMENT: The Purchaser and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract. If, after twenty-one (21) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract. The dispute settlement mechanism/arbitration proceedings shall be concluded as under: **a.** In case of Dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Indian Arbitration & Conciliation Act, 1996, the rules there under and any statutory modifications or re-enactments thereof shall apply to the arbitration proceedings. The dispute shall be referred to Delhi International Arbitration Centre (DIAC), Delhi High Court, New Delhi. The award of the DIAC shall be final, conclusive and binding on all parties to this order. **(b)** In the case of a dispute between the Purchase and a Foreign suppler, the dispute shall be settled by arbitration in accordance with provision of sub-clause (a) above. But if this is not acceptable to the supplier then the dispute shall be settled in accordance with provisions of UNCITRAL (United Nations Commission on International Trade Law) Arbitration Rules.

	Notwithstanding any reference to arbitration herein, The parties shall continue to perform their respective obligations under the contract unless they otherwise agree. All disputes will be subject to Dehradun, Uttrakhand . jurisdiction only.

For and On behalf of CSIR

Sd/--
Controller of Stores & Purchase

Annexure II

To Date :

_____
_____

Sub.: **Acceptance of Terms & Conditions of Tender**

Tender Reference No._____ Name of Tender:_____

1. I/We have downloaded/obtained the tender document(s) for the above mentioned tender from the website (s) namely:_____

2. I/we hereby certify that I/we have read the entire terms and conditions of the tender documents from Page No.____to page No._____(including all documents like annexure(s), schedule(s) etc, which form part of the contract agreement and I/we shall abide hereby the terms/conditions/clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/organisation too has also been taken into consideration, while submitting this acceptance letter.

4. I/We hereby unconditionally accept the tender conditions of above mentioned tender document(s)/corrigendum(s) in its totality/entirety.

5. I/We do hereby declare that our firm has not been blacklisted/debarred by any Govt. department/Public Sector Undertaking.

6. I/We certify that all information furnished by our firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposited, absolutely

Yours faithfully,

(Signature of the Bidder with official seal)

Annexure-I

PRICE REASONABILITY CERTIFICATE
(to be submitted on firm's letterhead)

This is to certify that we have offered the maximum possible discount to you in our Quotation No._____dated_____for (Currency)_____.

We would like to certify that the quoted AMC price are the minimum and we have not quoted the same AMC on lesser rates than those being offered to CSIR- IIP, Dehradun to any other customer nor they will do so till the validity of offer or execution of purchase order, whichever is later.

Seal and Signature of the tenderer

CRITICAL DATE SHEET

Sl. No.	Stage	Date & Time
1.	Publish Date & Time	08th June 2020 3.00 P.M
~~2.~~	Clarification Start Date	08th June 2020 3.00 P.M
~~3~~	Clarification End Date	15th June 2020 3.00 P.M
4.	Pre-bid Conference, if any	NA
5.	Bid Submission Start Date & time	08th June 2020 3.00 P.M
6	Bid Submission End Date & Time	29th June 2020 3.00 P.M
7.	Bid Opening Date & Time	30th June 2020 3.00 P.M

For and On behalf of CSIR
Sd/--
Controller of Stores & Purchase