

सी0एस0आइ0आर0- भारतीय पेट्रोलियम संस्थान

(वैज्ञानिक एवं औद्योगिक अनुसंधान परिषद)

पो. ऑ. आई. आई. पी., मोहकमपुर, देहरादून, भारत

दूरभाष Ph.2525945, 2525754, फ़ैक्स 0135-2660072, 26600202-203

ISO-9001-2015 Regd. Institute

ईमेल - spo.iip@iip.res.in

निविदा आमंत्रित सूचना/NOTICE INVITING TENDER Through e-Procurement

निरीक्षण सं० / Enquiry No.IIP/Pur/5/26-27/FSMAXeroxPhotocopierMachine

Dt. 18.05.2026

सेवा में/ To,

प्रिय महोदय/Dear Sirs,

विषय/Sub: Annual Maintenance Contract of Xerox Photocopier Machine

Director, CSIR-IIP, Dehradun is interested to award Annual Maintenance Contract (AMC) of IT Infrastructure for a period of one year from the date of issue of award letter. Please send your Online bid/quotation through Central Public Procurement (CPP) Portal (<https://www.etenders.gov.in>) with complete terms and conditions within the stipulated time period as has been mentioned in the e-tender notice. Only online quotations will be entertained from the registered bidders of CPP Portal. While submitting quotation, please note the terms & conditions mentioned below:

Sl.No.	Description	Qty
1	Comprehensive Annual Maintenance Contract of FSMA Xerox Photocopier Machine Details as per attached Annexure-A	As per

Annexure – A 5020 & 5022 Xerox Photocopier Machine for FSMA

S No.	User	Model	Serial Number
01	Purchase Section	WC 5020	3313232050
02	Catalyst Division	WC 5020	3313232114
03	Business Development	WC 5020	3313232670
04	Director Office	WC 5020	3313231967
05	CMSD Division	WC 5020	3313231819
06	Head, ESD Office	WC 5020	3313226815
07	PPAD Secretariat	WC 5020	3313232688
08	Establishment Section	WC 5020	3313273430
09	Crude Evaluation	WC 5020	3313305359
10	COA Office	WC 5020	3313372900
11	Head ,ESD Office	WC 5022	890E1993 (3334386863)
12	Vigilance	B7025	3942447930

TERMS & CONDITIONS for Annual Maintenance Contract

- AMC Period : 1 year from the date of award of AMC/CAMC order and attendance of first preventive maintenance service.
- Payment term : Quarterly payment after rendering satisfactory services and submission of service reports duly signed by end user and related invoice in our purchase section, completed in all respect. Effort will be made to make payment within 30 days of receipt of related invoice completed in all respect as mentioned above.

3. GST will be extra as applicable. The details of Taxes/GST and other levies legally leviable and intended to be claimed should be clearly indicated in the quotation/invoice. Where this is not done, no claim on these amounts would be admissible later. Vendors are required to charge tax as per applicable rules.
4. TDS: Applicable TDS will be deducted from the invoice. Bidders/contractor have to provide copy of PAN card.
5. LD clause: The contractor should pay penalty @ ½% (half percent) of the total contract/order value for the delay of each week beyond 2 weeks from the date of service/breakdown request from end user (wherever applicable). The penalty can be maximum upto 10% of the contract value.
6. The contractor may provide the order copy of the same or similar AMC/CAMC/Repair contract in any of the CSIR Laboratory/Institute or any Govt. or Govt. funded Institute/Organization in last 3 years.
7. **The contractor must provide a price reasonability certificate that the prices offered under this bid/contract are not higher than for the same/similar services/contracts as has been provided to any of the CSIR Laboratory/Institute or any Govt. or Govt. funded Institute/Organization in last 1 year.**
8. Termination of Contract: If the performance of the Contractor is not found satisfactory during the validity/extended validity of the Contract, CSIR-Indian Institute of Petroleum, Dehradun (hereinafter called the institute) reserves the right to terminate the contract in full by issuing one month's notice to the Contractor without any financial obligation on the part of the institute. In the event of cancellation of the contract for any reason, the payment for the work carried out will be paid on pro-rata basis.
9. Contractor's Responsibility: Contractor should take all precaution and utmost care to avoid breakage, damage, loss etc. while carrying out the work at CSIR IIP premises. If any damage, loss is occurred to CSIR IIP property while doing the work, contractor will be responsible for making compensation to CSIR IIP.
10. Third Party Liability: It will be entire responsibility of the contractor to insure his employees against all risks. It will be the liability of the contractor to meet claims over the lives of any of his worker (working under contract) including himself who insures/dies due to accident caused while on duty at CSIR IIP site or while not on duty but came to meet the employees of contractor/supervisor/any person of contractor.
11. Safety Requirement: There may be instances that the work is to be executed in a restricted area, the contractor shall strictly observe all safety, security and labour regulations prevailing in the campus. The contractor shall be responsible for the proper behaviour of the staff deployed by him and for any breach of security regulations, thefts, sabotage etc. The Contractor shall withdraw any person so desired by institute, if in the opinion of the representative of CSIR IIP it is not desirable to permit that particular person to work inside the campus.
12. Jurisdiction: The contract shall be governed by the Laws of India for the time being in force. The Courts of Dehradun, Uttarakhand only shall have jurisdiction to deal with and decide any legal or dispute arising out of this Contract/Work Order.
13. Arbitration: In the event of any dispute or difference arising out or of in connection with any of the terms and conditions of the Work order/ Contract, the matter shall be referred to the Director, CSIR IIP for settlement. In case the parties to the work order are not in position to settle the dispute mutually, the matter shall be referred to a Sole Arbitrator to be appointed by DG, CSIR, New Delhi in accordance with the Arbitration and Reconciliation Act, 1996 and Arbitration and Conciliation (Amendment) Act, 2015 as amended time to time.
14. Force Majeure: During the period of Force Majeure, Maintenance servicing of equipment may be delayed and can be taken after conditions normalize if required. CSIR IIP is not liable to pay for Force Majeure duration if service is not rendered by successful bidder. Payment for force Majeure duration will be subjected to terms and conditions decided by CSIR IIP authorities.
15. Delivery of Spares: In case of CAMC, if Scope of Work includes supply of Spares/Material then Spares/ Material should be delivered as FOR CSIR IIP Dehradun basis. In CAMC (Comprehensive Annual Maintenance Contract), contractor should provide supply and Installation service for spares which is required to keep equipment in working condition without any extra charges. Genuineness of Spares: If Scope of Work includes supply of Spares/Material then Spares should be original OEM make and genuine.
16. In case of AMC where any spares etc is required on chargeable basis, then the bidder must obtain the approval of the CSIR IIP in the first instance.
17. Offer Validity: Offer/ quotation submitted by bidder should be valid up to 90 days from the date of enquiry due date. Please note that above Terms and Conditions are general in nature. If there is any deviation in above conditions or any specific conditions added then conditions mentioned in Enquiry/contract document is to be considered Final.
18. Warranty: If there is any need arises for replacement of spare parts during Maintenance activity of Equipment, then there should be twelve months warrantee for intended performance of replaced spares from the date of acceptance of particular service.
19. Authorization letter: If demanded by the institute, the contractor must submit valid Authorization letter from OEM at the time of submission of offer.
20. Transportation, Loading, Unloading: If equipment/material needs to send to contractor's location during AMC or repair work, To or Fro Transportation, Loading and Unloading of equipment/material will be in the scope of Contractor.
21. The Quotation and any order resulting from this enquiry shall be governed by our Conditions of Contract/Work Order and vendor quoting this enquiry shall be deemed to have read and understood the same. Where counter terms and conditions have been offered by the Tenderer, the same shall not be deemed to have been accepted by CSIR IIP unless our specific written acceptance thereof is obtained.
22. Quotation should be submitted in the prescribed PRICE BID FORMAT as per the respective procurement portal. Enquiry documents should be submitted with duly signed and stamped on each and every page of Enquiry, Scope of

Work and General Terms and Conditions along with Price Bid. If there is any deviation in the Terms and Conditions, bidder can attach separate sheet for the same. Late/delayed/incomplete/unsigned quotations will not be considered.

23. This institute is not bound to accept lowest rate/s and reserves the right to place order on one or more parties for parallel contracts
24. Tender should be free from Correction and Erasures. Corrections, if any, must be attested. All amounts shall be indicated both in words as well as in figures. Where there is difference between amounts quoted in words and figures, amount quoted in words shall prevail. If there is a discrepancy between the unit price and total price, unit price shall prevail.
25. Unsigned quotations will summarily be rejected.
26. No correspondence will be entertained within 30 days from the date of acceptance of material/Services and bills, whichever is later.
27. The Contractor/Supplier/Service Provider shall at all the times indemnify the purchase against all claims which may be made in respect of the stores for infringement of any right protected by Patent Registration of design or Trade Mark and shall take all risk of accidents or damage, which may cause failure of supply from whatever cause arising and the entire responsibility for sufficiency of all means used by him for the fulfilment of the contract.
28. The Director, CSIR IIP reserves the right to accept or reject any quotations fully or partly or to cancel the enquiry without assigning any reason.
29. Bidder/contractor may refer the CSIR IIP website for other terms and conditions as available at [urlhttps://www.iip.res.in/wp-content/uploads/2023/09/CSIR-IIP-RFQ-General-TC-Copy.pdf](https://www.iip.res.in/wp-content/uploads/2023/09/CSIR-IIP-RFQ-General-TC-Copy.pdf) (wherever applicable).
30. Any bidder having debarment in force as on the date of tender due date, from any of the CSIR Laboratory/Institute or any Govt of India or Govt. funded organization/institutes/organization etc will not be considered and rejected accordingly. The bidder should disclosed about this at the time of bidding.


(Sanjay Rawat)
Stores & Purchase Officer

PRICE REASONABILITY CERTIFICATE

(to be submitted on firm's letterhead)

This is to certify that we have offered the maximum possible discount to you in our Quotation No. _____ dated _____ for (Currency) _____.

We would like to certify that the quoted AMC price are the minimum and we have not quoted the same AMC on lesser rates than those being offered to CSIR- IIP, Dehradun to any other customer nor they will do so till the validity of offer or execution of purchase order, whichever is later.

Seal and Signature of the tenderer

Annexure 2

To

Date :

Sub.: Acceptance of Terms & Conditions of Tender

Tender Reference No. _____ Name of Tender: _____

1. I/We have downloaded/obtained the tender document(s) for the above mentioned tender from the website (s) namely: _____
2. I/we hereby certify that I/we have read the entire terms and conditions of the tender documents from Page No. ____ to page No. _____ (including all documents like annexure(s), schedule(s) etc, which form part of the contract agreement and I/we shall abide hereby the terms/conditions/clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/organisation too has also been taken into consideration, while submitting this acceptance letter.
4. I/We hereby unconditionally accept the tender conditions of above mentioned tender document(s)/corrigendum(s) in its totality/entirety.
5. I/We do hereby declare that our firm has not been blacklisted/debarred by any Govt. department/Public Sector Undertaking.
6. I/We certify that all information furnished by our firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposited, absolutely

Yours faithfully,

(Signature of the Bidder with official seal)

MANUFACTURER AUTHORIZATION FORM (MAF)

Bidder has to get this filled from OEM / Manufacturer preferably on their Letterhead

To:

Director, CSIR – Indian Institute of Petroleum
Dehradun, Uttarakhand, India

We, the undersigned who are official manufacturers / OEM / Indian Distributor or Reseller of the items / goods being quoted by the bidder and factories or offices as indicated below, do hereby authorize *the Bidder* to submit a bid the purpose of which is to provide the quoted goods, manufactured / distributed by us and to subsequently negotiate and sign the Contract if the bidder's offer is found responsive, eligible and acceptable as per tender conditions.

We hereby extend our full guarantee and warranty in accordance with Clause 2.21 of the General Conditions of Contract, with respect to the Goods offered by the above firm.

Name & Designation of the Signatory of This MAF	
Name & Address of the Manufacturer / OEM / Indian Distributor	
This Certificate is issued in favor of (Name of the Bidding Firm)	

Official Seal & Sign of authorized representative(s) of the
Manufacturer/ OEM / Indian Distributor

Declaration by the Bidder in compliance with the Bidder's Code of Integrity & conflict of interest
(On the Letter Head of the Bidder)

Ref. No: _____

Date _____

To,

(Name & address of the Purchaser)

Sir,

With reference to your Tender No. _____ dated _____
I/We

hereby declare that we shall abide by the Code of Integrity for Public Procurement as mentioned under Para 1.3.0 of ITB of your Tender document and have no conflict of interest.

The details of any previous transgressions of the code of integrity with any entity in any country during the last three years or of being debarred by any other Procuring Entity are as under:

- a
- b
- c

We undertake that we shall be liable for any punitive action in case of transgression/contravention of this code.

Thanking you,

Yours sincerely,

Signature
(Name of the Authorized
Signatory)
Company Seal

Annexure 5

Bidder Information Form

- (a) *The Bidder shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted. This should be done of the letter head of the firm]*

Date: *[insert date (as day, month and year) of Bid Submission]*

Tender No.: *[insert number from Invitation for bids]*

Page 1 of _____ pages

01.	Bidder's Legal Name <i>[insert Bidder's legal name]</i>
02.	In case of JV, legal name of each party: <i>[insert legal name of each party in JV]</i>
03.	Bidder's actual or intended Country of Registration: <i>[insert actual or intended Country of Registration]</i>
04.	Bidder's Year of Registration: <i>[insert Bidder's year of registration]</i>
05.	Bidder's Legal Address in Country of Registration: <i>[insert Bidder's legal address in country of registration]</i>
06.	Bidder's Authorized Representative Information Name: <i>[insert Authorized Representative's name]</i> Address: <i>[insert Authorized Representative's Address]</i> Telephone/Fax numbers: <i>[insert Authorized Representative's telephone/fax numbers]</i> Email Address: <i>[insert Authorized Representative's email address]</i>
07.	Attached are copies of original documents of: <i>[check the box(es) of the attached original documents]</i> Articles of Incorporation or Registration of firm named in 1, above.

Signature of Bidder _____ Name _____